



# Befriending Volunteer

<b>Purpose of role</b>	To visit an older adult at their home within the Borough of Merton who has little or no social contact.
<b>Duties</b>	Visit an isolated older person in their own home and offering companionship Providing help with small household tasks as previously arranged (eg. reading post) Accompanying customer out for a walk if they are mobile (driving when/if appropriate) Any other activities mutually agreed by both volunteer and customer Providing regular reports to the Befriending manager via a Wimbledon Guild email address, face to face, or over the telephone
<b>Skills and experience</b>	Our volunteers don't need any particular qualifications, just a passion for helping others Essential skills required for this role include a positive and non-judgemental attitude, active listening skills, reliability, patience, an understanding of and ability to maintain boundaries, confidentiality, and an ability to empathise
<b>Benefits</b>	Training for the role will be provided Regular support group meetings Travel expenses will be reimbursed Satisfaction of making a difference in your local community Meeting new people as part of a team Being part of Wimbledon Guild's volunteering programme
<b>Support</b>	You will be assigned a line manager who is there to support and encourage you. Before starting, you will have a thorough induction with the Volunteer Manager and your line manager, which will allow you to familiarise yourself with Wimbledon Guild's policies and procedures, especially our data protection and safeguarding, as well as other activities and support we provide. Regular catch-ups so you feel confident in your role
<b>Timing</b>	This is a flexible role, and visits can be weekdays, weekends, mornings, afternoons, or evenings. Visits are based on agreement between the Volunteer and the Client. Due to the nature of the role we ask for a minimum commitment of 6 months.

\*Please be aware a criminal record (DBS) check is essential for this role.

In compliance with the Data Protection Act 1998 all personal data gathered will be stored in a secure environment by the Wimbledon Guild and may be used for marketing purposes. We do not share your data with third parties. Registered Charity No. 200424.

**For more information, contact the Volunteer Manager:  
Guild House, 30-32 Worple Road, Wimbledon, SW19 4EF  
[volunteer@wimbledonguild.co.uk](mailto:volunteer@wimbledonguild.co.uk) / 020 89460735**